

APPENDIX - suggestions for text and layout

Forgotten login/password suggested text

We don't have an automated system to issue new passwords. A local Renal PatientView administrator in your unit can send you a new login though. You would have been give a contact email address or phone number for them in your original letter welcoming you to Renal PatientView, but [can click here to send an electronic message](#)

If we have a registered and verified email address stored on Renal PatientView, and you contact us from the same address, we can email it to you. Otherwise it will be posted to your registered address.

Email address to send new login to (or leave blank). We can only send a login to an email address if we already have that email address on the system for you.



NOTE


We may contact you by phone to confirm that the request is from you.

[Information on choosing safe passwords.](#)

[Link to info *as item 4*]

Patient notes/ comments

Test results for andrew TURNER												
Date and time	Label	Urea	Creatinine	K	Ca	AdjCa	PO4	Hb	wbc	plats	eGFR	Notes
31/05/09 12:15		3.8	75	4.5	2.46	2.38	1.33	139	6.0	260	106.2	 
16/04/09 09:15		4.4	70	4.4	2.58	2.44	0.88	142	5.7	241	113.7	

My comments (notes) [those little icons  are links]

31/5/09 Oops I took Tacrolimus before the blood test, sorry
15/5/09 Blood pressures awful, we had a row
14/3/09 OMG this was before I started taking the phosphate advice seriously

But we will also need a way to get to this from the Home page. We discussed two new tabs: [Forum](#) | [Enter your own ...](#)
On home page, possibly high up on right, separated from the clinical record.

Enter your own

[Enter your own](#) would take you to ...

[Enter my blood pressure](#)

... [see my blood pressure](#)

[Enter comments on my health](#)

... [read my 'RPV blog'](#)

[Discuss things with other patients online in the RPV forum](#)

[Send anonymous comments or feedback to your unit or hospital](#)
(... [read comments from others?](#))

[Comment on the Renal PatientView system](#)

About Me (based on what's in the Care Plan)

Things people should know about me

(For example, ...)

Things I'd like to talk about

(For example, ... what should my blood pressure be, home dialysis, stopping dialysis, getting a transplant)

... leading to this on the page: (example)

Things people should know about me

Lots of people in my family have PKD and I know what to expect.
I know all about dialysis and transplants and have decided I don't want a transplant.

Things I'd like to talk about

Home dialysis
Testing my children
Which are the most important tablets

Print this page to show at your appointments

Anonymous feedback page

Send feedback to your unit or hospital here

Use this page to send anonymous feedback (good or bad) on

- Quality of care
- Communication
- Transport
- Facilities
- Medicines
- Anything else

Your feedback will be anonymous unless you choose to write your name below.

These comments are about my care at (for example, London General Hospital, or Carstairs Renal Unit)

Enter comments here – you can put comments in either or both boxes
Comments that can be displayed for others to see

Comments that I don't want to be displayed, they will just be forwarded to my renal unit

Enter blood pressure – proposals

Enter your own blood pressure

Use this page to enter values from home or from your GP surgery, for example.

Important: these results will not be automatically sent to anyone at your renal unit. If you need advice, you must contact them in the usual way.

[More info about blood pressure](#)

[How to measure blood pressure](#)

perhaps]

[I've had a quick look, I think we might want to make a video ourselves. Really easy with the new iPhone

Date Time Sys Dia Comment (e.g. 'Taken at GP' or 'Taken by me')

Enter another | Submit and go to Results page to show all blood pressures

Submit leads to ...

You are about to add these blood pressure values to your record. After you've clicked 'Send' you won't be able to make any more changes. Click on Edit to change what you want to send to Renal PatientView.

Edit | Send

[Date, time, BP would be selected from a drop-down; short text box for the comment. Dia and Sys should link to the same info as appears on Results headings for Sys and Dia BP.]

Quality check

Lower value systolic than diastolic generates alert